



Please fill in the whole form including official use box using a ball point pen and send it to:

Service user number

FOR Broadacres Housing Association Ltd OFFICIAL USE ONLY
This is not part of the instruction to your bank or building society.

Customer Address:

Please tick one box

Weekly

Monthly

1st

15th

28th

Rent

Garage

Oil

Support / Cleaning

Please collect my first payment on

Instruction to your bank or building society

Please pay Broadacres Housing Association Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Broadacres Housing Association Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)

Date

Name(s) of account holder(s)

Bank/building society account number

Branch sort code

Name and full postal address of your bank or building society

To: The Manager

Bank/building society

Address

Postcode

Reference

DDI1

Banks and building societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Broadacres Housing Association Limited will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Broadacres Housing Association to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Broadacres Housing Association Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when Broadacres Housing Association asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.